**Key Performance Indicators (KPIs) for AI Tools in Law Firm Library**

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| **KPI** | **Description** | **Measurement Metric** |
| **Accuracy Rate** | Percentage of AI-generated results verified as correct. | % Correct Outputs |
| **Bias Detection Success** | Reduction in bias across AI search or result outputs. | % Reduction in flagged biased results |
| **Tool Downtime** | Percentage of time the AI tool is unavailable. | Downtime in hours/month |
| **Error Rate** | Frequency of AI-generated errors such as hallucinations. | # Errors per month |
| **Compliance Audit Success** | Percentage of AI tools passing internal or external audits. | % Tools Passing Audits |
| **Staff Adoption Rate** | Rate at which staff utilize AI tools effectively. | % Staff Using AI Tools Post-Training |
| **Training Effectiveness** | Staff proficiency in using AI tools post-training. | Pre/Post Training Assessment Scores |
| **Risk Mitigation Effectiveness** | Number of identified and mitigated AI-related risks over time. | # Risks Mitigated |
| **Vendor Support Responsiveness** | Average time for vendor to resolve AI-related issues. | Average Resolution Time (hrs/days) |
| **Compliance with Data Privacy Laws** | AI tool adherence to GDPR, CCPA, and client confidentiality rules. | % Tools Meeting Compliance Standards |